



Entry Conditions (all events):

- No "Pass Out" policy applies.
- Strict security screenings will be applied at entry. Alcohol, food, drinks, weapons, drugs & drug paraphernalia, prohibited articles and other contraband found will be confiscated and disposed of without exception.
- Breath Testing and Drug Testing for intoxication will be conducted. Minors (Under 18's) showing any level of alcohol ingestion whatsoever, adults holding valid government issued photo identification showing alcohol levels exceeding 0.05% BAC, and ANY person of any age returning positive drug tests shall be refused entry without exception.
- Sophisticated electronic, thermal, optic, magnetic, particle and chemical devices will be applied to any and all persons, bags, clothing and property, at the discretion of Security Staff or Management for the purpose of detecting contraband, whether carried or ingested.
- Physical property searches will be conducted according to state approved "Search & Seizure" guidelines.
- Contraband will be found and seized and disposed of.
- Offenders will be refused entry and / or detained for interview by Police. "Zero Tolerance" on these issues applies to all events & guests.
- All guests are subject to recording by security CCTV and audio equipment at all times while attending the event.
- All photographic & video images recorded at the event, and all data collected as part of the ticketing process, shall be deemed as having been with the approval (of the purchaser and the attendee), and may be shared with only our approved business associates, and / or used for promotional purposes at the discretion of Management.

Seating Policy (for allocated seating events):

- **You must select a table for meal service and eat your meal at that table.** The specific seat you select on that table is NOT important however the TABLE is critical. You may sit on any seat on that table but you MAY NOT sit on a DIFFERENT table until after the meal is finished. This affects people with life-threatening dietary needs that have meals allocated by table.

Refund Policy:

- Tickets, once purchased, are NOT refundable, however they are TRANSFERABLE.
- If you on-sell a ticket, we must be notified of the details of that new buyer for our records.
- In the case of TIKCOVER, refund conditions apply - see [TikCover.com](https://www.tikcover.com) to learn more.

COVID-19 SPECIAL CONDITIONS:

- As a ticket-holder to this event, **you** are expected to be aware of the symptoms of Covid-19 and monitor yourself for the presentation of ANY of those symptoms in the 2 weeks prior to the event date. These symptoms include FEVER, COUGH, SHORTNESS OF BREATH, SORE THROAT and HEADACHE. If any of these symptoms appear in the 2 weeks prior to the event, please contact us to seek advice on what to do next. You will be assessed for these symptoms upon arrival and if any are present, you will be isolated and potentially disallowed entry into the event without refund.
- All State-Mandated Health Orders will be applied without negotiation or tolerance for non-compliance.
- Events taking place on, or prior to, **December 14th 2021**, all attendees MUST be fully-vaccinated or exempt WITH documented proof of status.
- Failure to comply with any of the above policies will result in refusal of entry / service and no refunds will be given.

Questions related to any of the above can be directed to sales@prom.com.au and will be promptly replied to.